

## Retail

Clearing a backlog of invoices for Alpscontrols.com in three weeks





**CASE STUDY** 

Client Alpscontrols.com

<mark>Industry</mark> Retail

#### Project

Automating invoice processing to keep up with a growing business

### Introduction

For specialist online retailer, Alpscontrols.com, new business growth resulted in an unmanageable influx of invoices. But Advanced Data Automation has enhanced its accounts team with a faster and more accurate invoice process. Learn how, in Alpscontrols.com's own words.

# Meeting the demands of business growth

Alpscontrols.com is the largest online marketplace for heating, ventilation and air conditioning (HVAC), building automation and lighting control parts. We order products from hundreds of vendors and often have multiple invoices for each purchase order. We employ a small team to process our invoices, but the number of invoices became unmanageable as our business grew.

With our invoices steadily increasing and our accounts team unable to process them fast enough to catch up, a backlog of unpaid invoices began to build up. Despite our people working overtime, the backlog continued to grow – and with an approaching peak time, we urgently needed to find a solution.

However, we couldn't use a traditional e-invoicing solution, as many of our suppliers send PDF invoices and are unable to provide XML or EDI files. We considered implementing an in-house optical character recognition (OCR) solution, but the substantial initial outlay combined with ongoing maintenance costs made this a prohibitive approach.



Advanced Data Automation guarantees 100% data accuracy, every time, without any human intervention.

### A quick and simple transition

Then we heard about Advanced Data Automation, which could extract, validate and augment the data from our PDF invoices and send it directly to our finance system. It guarantees 100% data accuracy, every time, without any human intervention.

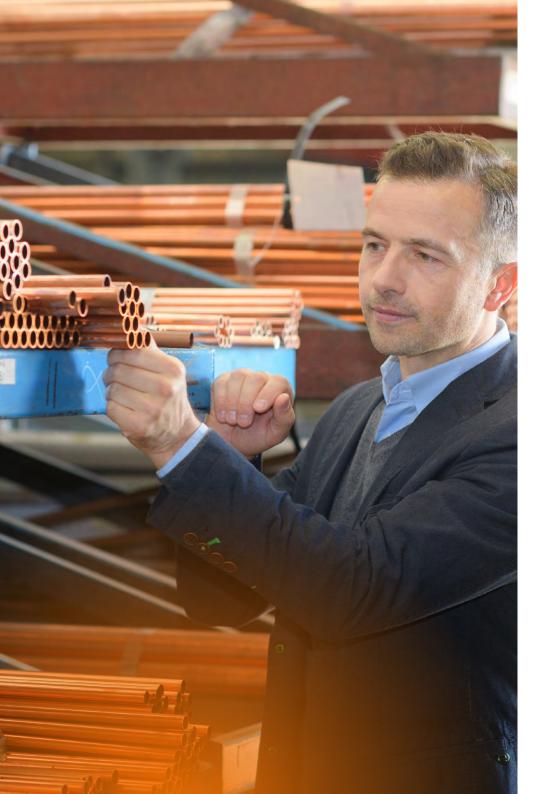
We were able to adopt Advanced Data Automation easily, without any disruption to our existing technological systems. Within three weeks of launch, we'd cleared 100% of our invoice backlog.

From the start, working with Advanced has been a smooth process. As David Mine, Software Engineer says:

"We have never experienced such good response times as we get with Advanced. Despite the different time zones, we receive an immediate response to any queries. We have felt very taken care of."

David Mine, Software Engineer, AlpsControl.com





### Enhancing accounts capabilities – and getting suppliers onboard

Now, our accounts team can easily manage and oversee invoices. Advanced Data Automation automatically enters incoming invoices directly into our finance application within two to three minutes of receipt. Plus, it automatically matches our purchase order (PO) invoices within our finance system. All of this happens without any manual processing – our operators merely give the final approval to pay.

Our suppliers have been very responsive to the new system. They haven't needed to make any changes to their own processes or infrastructure – they're simply continuing to send their invoices in PDF format. Only now their invoices are settled in a shorter time frame, and without any errors.

"As a specialist e-commerce vendor we are always looking to automate processes, move online, & remove paper where possible. 90% of Alpscontrols suppliers are now dealt with through XML or PDF invoicing automation. Advanced Data Automation enabled this to happen - quickly, efficiently and accurately."

David Mine, Software Engineer, AlpsControl.com

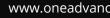


### We would love to hear from you

We hope this was a useful insight into how AplsControl.com use Advanced Data Automation to streamline their operations and cut back on admin time. If you would like to find out more about how Advanced Data Automation can help your business and ensure you are ready to meet the challenges of the future, speak to our team today.

Contact us





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